We are here to help. Feel free to contact us with questions or to provide feedback.

For additional information, please visit the FAQ section of our website at www.acanac.com. To provide feedback, please submit a customer review via our website or our Facebook page. For other questions, please call our Customer Experience team at 1-866-281-3538. You can also receive Technical Support at the same number – you can also send us an email at technical.support@acanac.com.



High Speed Cable Internet Setup Guide





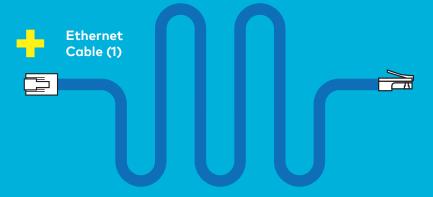


Thank You for choosing Acanac

In order to ensure the smooth setup of your Acanac High Speed Cable Internet service, please follow the easy steps laid out in this guide.

Modem and power supply Model 808ac*

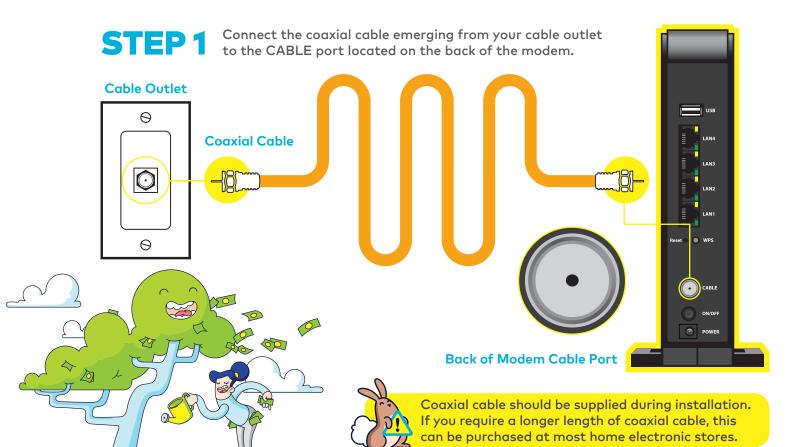
The setup kit for your High Speed Cable service should contain the following items:

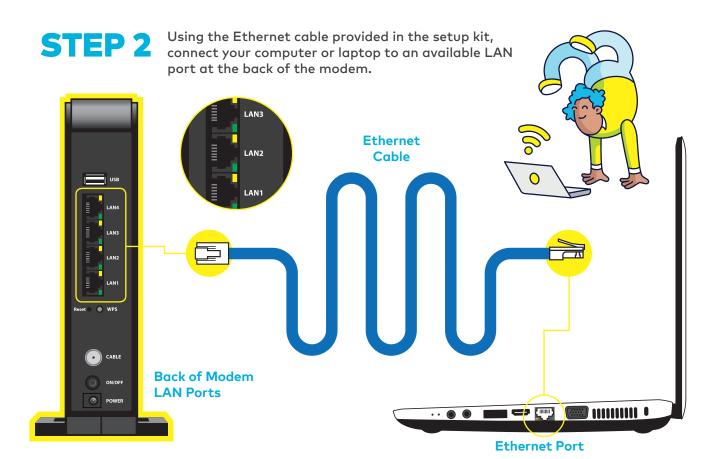


*Please note that the modem shown is for the purposes of illustrating the setup process and may differ from your device.



Before beginning the setup process, please ensure that all of your equipment is turned off.







You may now connect the appropriate power adapters to the devices, starting by the Cable modem.

Please wait 2 minutes for the modem to boot-up. If the setup was successful, the modem will present the following light status:





Cable Modem Lights LIGHTS READ Solid white Power DS Solid Blue US Solid Blue Online Solid white Solid white when 2.4 GHz operational Solid white when 5 GHz operational Off when not **WPS** actively connecting



CONGRATULATIONS! YOUR SETUP IS NOW COMPLETE.

