We are here to help. Feel free to contact us with questions or to provide feedback.

For additional information, please visit the FAQ section of our website at www.acanac.com. To provide feedback, please submit a customer review via our website or our Facebook page. For other questions, please call our Customer Experience team at 1-866-281-3538. You can also receive Technical Support at the same number – you can also send us an email at technical.support@acanac.com.

180928_ACANAC_516AC_en.1

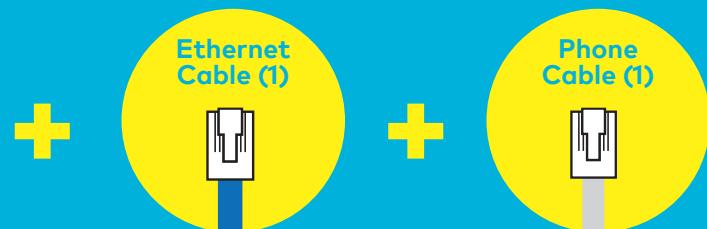It's good to be here.

High Speed DSL Internet
Setup Guide

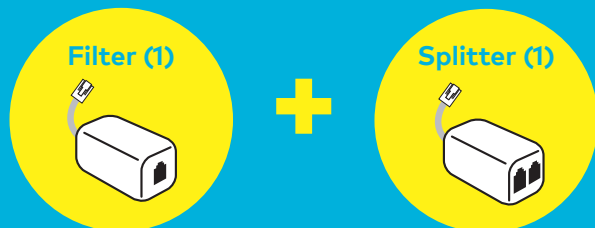## Acanac
It's good to be here.

Thank You for choosing Acanac

In order to ensure the smooth setup of your Acanac High Speed DSL Internet service, please follow the easy steps laid out in this guide.

The setup kit for your High Speed DSL service should contain the following items:

Modem SR516AC*
and power supply

SMART/RG

+

Ethernet Cable (1)

+

Phone Cable (1)

For customers with a landline phone, your setup kit will also include a splitter and filter. Please follow special instructions in Step 1 and Step 4.

Filter (1)

+

Splitter (1)

*Please note that the modem shown is for the purposes of illustrating the setup process and may differ from your device.
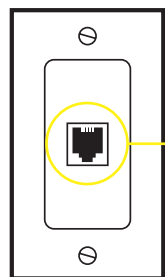
Before beginning the setup process, please ensure that all of your equipment is turned off.

STEP 1

Using the phone cable provided in your installation kit, connect the grey DSL port located on the back of the modem SR516AC to your phone jack.

For customers with a landline phone, connect the grey DSL port located on the back of the modem to the DSL port of the splitter. Then connect the splitter to your phone jack.
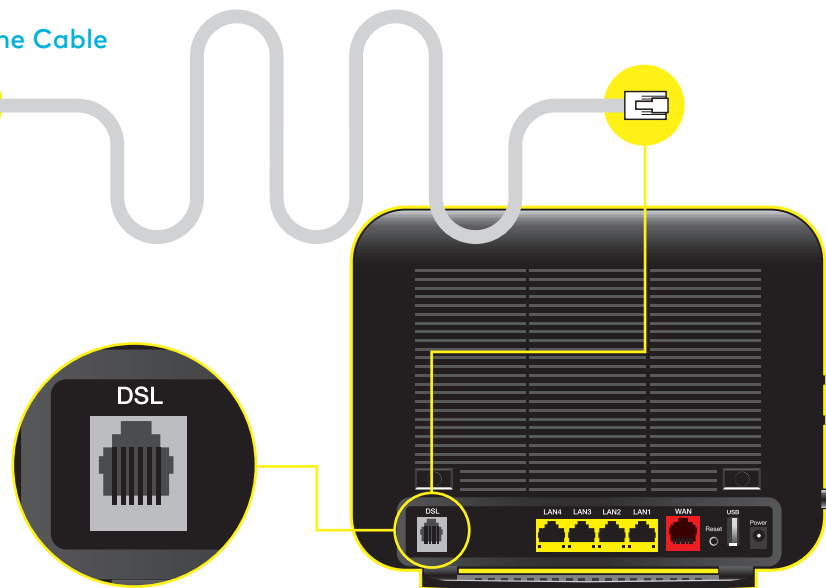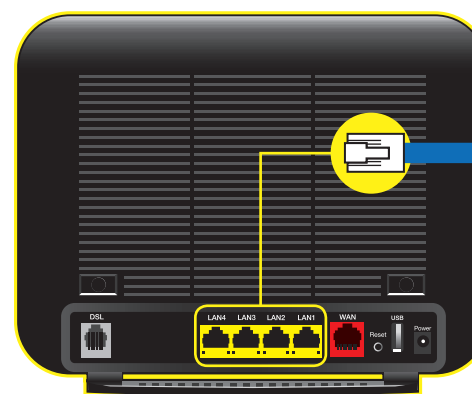
Phone Jack

Phone Cable

Splitter

DSL

Back of Modem SR516AC

STEP 2

Using the Ethernet cable provided, connect the modem SR516AC LAN port to your laptop (or the WAN port of your router if you would like a network setup).

Ethernet Cable

Back of Modem SR516AC

Ethernet Port

You may now turn all your devices back on.

STEP 3

Please wait 2 minutes for the modem to boot-up. The Power and DSL lights should become solid grey. The Internet and the LAN1 lights should become solid or blinking grey. If you do not see the mentioned lights, please repeat steps 1 and 2. Ensure that the switch button, located in the back of the modem, is depressed.
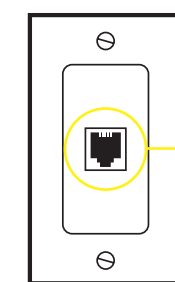
Front of Modem SR516AC

DSL Modem SR516AC lights

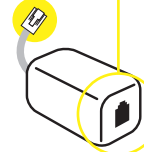| LIGHTS	READ
POWER	Solid Grey
DSL	Solid Grey
INTERNET	Solid or Blinking Grey
WAN	Solid Grey if WiFi enabled (Off if unused)
LAN1-4	Solid or Blinking Grey (Off if unused)
2.4 GHz	Solid Grey
5 GHz	Solid Grey
WPS	Solid Grey
USB	Solid Grey

STEP 4

For customers with a landline phone, the filter(s) must be connected between your phones and their corresponding phone jacks, as illustrated below.

Phone Jack

Filter

Phone Cable

Home Phone

CONGRATULATIONS! YOUR SETUP IS NOW COMPLETE.